

Service offices contact information

Customer service offices

Call your local BWC customer service office for account and claims information, as well as help managing your workers' compensation claims.

Cambridge

61501 Southgate Road
Cambridge, OH 43725-9114
Claims 800-644-6292
Employer services 740-435-4210
Imaging fax 866-281-9351

Canton

400Third St., SE, Suite 2
Canton, OH 44702-1102
Claims 330-438-0638
Employer services 330-471-0937
Toll free 800-713-0991
Imaging fax 866-281-9352

Cleveland

615 Superior Ave., W., Sixth Floor
Cleveland, OH 44113-1889
Claims 216-787-3050
Employer services 216-787-3060
Toll free 800-821-7075
Imaging fax 866-336-8345

Columbus

30 W. Spring St., 11th Floor
Columbus, OH 43215-2256
Claims 614-728-5416
Employer services 614-752-6457
Imaging fax 866-336-8352

Dayton

3401 Park Center Drive, Suite 100
Dayton, OH 45414
Claims 800-644-6292
Employer services 937-264-5217
Imaging fax 866-281-9356

Garfield Heights

4800 E. 131 St., Suite A
Garfield Heights, OH 44105-7132
Claims 216-584-0100
Employer services 216-584-0115
Toll free 800-224-6446
Imaging fax 866-457-0590

Governor's Hill

8650 Governor's Hill Drive, Suite 400
Cincinnati, OH 45249-1369
Claims 800-644-6292
Employer services 513-583-4403
Imaging fax 866-281-9357

Hamilton

1 Renaissance Center
345 High St., Sixth Floor
Hamilton, OH 45011-6055
Claims 800-644-6292
Employer services 513-785-4510
Imaging fax 866-336-8343

Lima

2025 E. Fourth St.
Lima, OH 45804-4101
Claims 800-644-6292
Employer services 419-227-4116
Toll free 888-419-3127
Imaging fax 866-336-8346

Logan

1225 W. Hunter St.
Logan, OH 43138-1011
Claims 740-385-5607
Employer services 740-385-9848
Toll free 800-385-5607
Imaging fax 866-336-8348

Mansfield

240Tappan Drive, N., Suite A
Ontario, OH 44906-1367
Claims 419-747-4090
Employer services 419-529-4528
Imaging fax 866-336-8350

Portsmouth

1005 Fourth St.
Portsmouth, OH 45662-4315
Claims 800-644-6292
Employer services 740-353-3419
Imaging fax 866-336-8353

Toledo

1 Government Center, Suite 1136
Toledo, OH 43604-0794
Claims 800-644-6292
Employer services 419-245-2474
Imaging fax 866-457-0594

Youngstown

242 Federal Plaza, W., Suite 200
Youngstown, OH 44503-1206
Claims 330-797-5500
Employer services 330-797-5010
Toll free 800-551-6446
Imaging fax 866-457-0596

TTY/TDD Ohio Relay Service

Statewide 800-292-4833

By calling **1-800-OHIOBWC**, you can reach key information areas and customer service representatives ready to respond to inquiries. The number is effective nationwide, and in Canada and Mexico. Automated information is available from 7 a.m. to 7 p.m.